# **iServe Spring 2024 Partner Projects**

## Project #1- AgeWell at the Jewish Community Center of Greater Pittsburgh

Need: 2-5 students

Looking for: Other – Technology tutors to work individually and in small groups with older adults

Skills Required: Interpersonal Communication

**Project Summary:** By volunteering for this program, volunteers will aid in closing the digital divide, and support seniors' use of technology to address their health and social needs.

Please note: Security and Child Abuse Clearances (paid for by Pitt) are required.

### Project #2- Ahepa Management Co.

**Need:** Amount Flexible

Looking for: Other – Technology tutors to work individually and in small groups with older adults

### Skills Required: Inquisition

**Project Summary:** Senior residents will be able to use their technology with confidence and efficiency. They will no longer shy away from using their phones to obtain information and communicate with their family which will lead to more connectivity with family and friends, helping to curb their sense of isolation.

### Project #3- Corner Community Center

Need: 4-5 students

**Looking for:** Web Design/Development, Database Design, Database Management/Updates, Social Media, SEO, Information Research/Analysis, Wired and Wireless Networks

Skills Required: Public Speaking, Interpersonal Communication, Problem Solving, Inquisition, Critical Observation

**Project Summary:** The purpose of this project is to develop a neighborhood laptop program that connects community members to free Wi-Fi and laptop computers. Volunteers will need to identify Wi-Fi options, appropriate laptops and estimated cost, set up charging stations, virus protection and other pertinent software.

Please note: Security and Child Abuse Clearances (paid for by Pitt) are required.

#### Project #4- Southern Allegheny Valley Emergency Services

**Need:** Amount Flexible

Looking for: Web Design, Social Media

Skills Required: Interpersonal Communication

**Project Summary:** Earlier this year, two volunteer fire departments merged to create the Southern Valley Emergency Services. A need for a new website arose, as well as needing to migrate the two existing Facebook accounts into a new one.

## Project #5- Southwestern Veterans Center, Dept. of Military & Veteran Affairs

Need: 1-4 students

Looking for: Database Design, Database Management/Updates, Other – Inventory Management System

Skills Required: Problem Solving

**Project Summary:** The center requires a zero-cost inventory management solution which allows current inventory, and future inventory, to be scanned with current barcode reader for purchases by the customer without error. This solution should also involve creating a database for current inventory, and future inventory, for use of purchasing and inventory management. The platform design should be user-friendly and expandable as inventory grows and new products are added.

Please note: Volunteer Orientation (1 hour) is required.

## Project #6- Vintage, Inc.

Need: 2-3 students

Looking for: Other - Technology tutors to work individually and in small groups with older adults

Skills Required: Interpersonal Communication

**Project Summary:** The center has a comprehensive and robust technology plan for its members. Vintages' Senior Tech Support (STS) program has four main components: device, computer and hotspot, lending with the option to purchase, Basic Computer Classes, 1:1 learning support and a Tablet Lounge for informal digital interests. The purpose of the project is to offer one-on-one Tech Tutors to support member's technology needs.

Please note: Security clearances (paid for by Pitt) are required.